Newco Machine Shut Down Procedure
March 23, 2020

Given many locations are pausing operations, we wanted to provide the following communication should your facility plan to close for an extended length of time. These steps will protect your equipment and reduce the potential damage and sanitation requirements when the equipment will need to be reactivated to provide beverages for your customers.

Newco highly recommends the following procedures before turning the power and water off to Newco machines.

1) Empty all product out of the machine. If possible, after emptying the bean hoppers in espresso machines and single cup brewers, vacuum the grinder chutes on top to get the last beans out. On liquid concentrate machines, remove the concentrate bags of product, and bag-n-box product.

2) Run a cleaning cycle on espresso machines. Run for both coffee and milk systems and fully automatic equipment. (This is the most critical step). On liquid concentrate machines, flush all product lines, then run Easy Clean through all product lines, and finally sanitize all product lines.

3) For drip brewers clean out all components and wipe down all surfaces, especially around the spray head, above the brew basket.

4) Make sure all ground coffee and soluble powder bins inside the machines are empty and clean, and the drip trays are empty and clean.

5) Once all equipment has completed its cleaning cycle, and on the equipment needing the sanitizing cycle has been run, the units can be unplugged from the outlets, and water lines turned off. If the machine is direct connected to a power source, turn off the circuit breaker to the machine. Some Newco machines have energy saving modes; do not use this feature while machines are not in use for long periods of time. Turn off the power completely. Most equipment has internal water tanks which hold water for beverage delivery. These tanks should be drained to eliminate stagnant water and bacteria growth . Please check with our technical team how to drain the tank systems , please have the model available .

If you have any questions, please call Newco Technical Service department at 800-556-3926 between the hours of 6:30 AM to 5:00 PM Central Standard Time.

Please see water filter information included from Pentair , who manufactures filtration filters on the proper steps to protect the equipment as well as provide your customer with proper safety steps.
March 19, 2020

**SUBJECT: Water Treatment System Start-Up Guidance after an Extended Shutdown**

Filtration systems are designed to be operated on a continuous basis with only relatively short periods of down time (overnight and holidays). When a system is shut down for an extended period of time, there is a potential for microbiologic growth. To address concerns with system operation after the shutdown, please follow the below instructions. This is applicable to all Pentair filtration systems (i.e., pre-filters, carbon-based cartridges and Reverse Osmosis (RO) systems).

**Periodic Flushing**

In cases where the customer knows that the system will be down for an extended time and is able to get to the system on a periodic basis, follow the below flushing procedure every 3-4 days:

**Filtration Systems**

Flush the system for a minimum of 5 minutes by letting the outlet water run to the drain. For systems with multiple outlet ports, flush for a minimum of 5 minutes through all ports.

**RO Systems**

Empty the tank through the outlet port until the pump turns on. Once the pump is on, flush the system for 10 minutes by letting the outlet water run to the drain. For systems with multiple outlet ports, flush through all ports.

**Shutdown for Less Than or Equal to 7 Days:**

**Filtration Systems**

When you put the system back into operation, flush the system for a minimum of 5 minutes by letting the outlet water run to the drain and then proceed with normal operations. For the systems with multiple outlet ports, flush for a minimum of 5 minutes through all ports.

**RO Systems**

When you put the system back into operation, empty the tank through the outlet port until the pump turns on. Once the pump is on, flush the system for 10 minutes by letting the outlet water run to the drain and then proceed with normal operations. For the systems with multiple outlet ports, flush for a minimum of 10 minutes through all ports.
Shutdown for Greater Than 7 Days:

All Systems (Filtration and RO)

Remove all existing filtration elements that are present in the system (pre-filters, carbon filters &/or RO cartridges) and dispose. Disinfect the system as instructed in the applicable Installation and Operations Guide for that specific system.

After the disinfection process is complete, replace the filtration elements with all new pre-filters, carbon filters &/or RO cartridges. Flush the system as instructed in the applicable IO Guide to complete the procedure.

Softeners

Initiate a manual regeneration.

Shutdown for Greater Than 30 Days:

Softeners

Disinfect per the Installation and Operation Guide for that specific unit. Generally speaking, it is adding some bleach to the brine tank before initiating a manual regeneration.

Assumptions

Pentair assumes the following in providing this guidance:

- Incoming water is potable.
- There is no boil-water advisory or boil-water order issued by the applicable public health or governmental authority.
- System is being maintained within normal operating temperature and other conditions as set forth in the applicable specification sheet.

If you have concerns or cannot confirm these assumptions for the system, follow the instructions above under the section entitled “Shutdown for Greater Than 7 Days”.

Always read carefully and follow all instructions in the Installation and Operations Guide. If you do not have a copy of the applicable guide, contact Pentair at 630.307.3000.