





Operating Instruction Manual Model LCD-TCH Including Touchless QR Code Capabilities 1-800-325-7867



3650 NEW TOWN BLVD ST. CHARLES MO 63301 WWW.NEWCOCOFFEE.COM

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NOTICE: Read and follow all notices posted on this machine. Do not damage or destroy these notices as they are for your protection



Newco Warranty

WARRANTY

This warranty supersedes all other previous warranties that are currently in manuals. Newco warrants equipment manufactured by it for 1 year parts and labor. Accessories, Dispensers, and Display Tablets - 1 Year parts only. Electronic Circuit and Control Boards- 3 years parts, 1 year labor. Equipment manufactured by others and distributed by Newco-please see original equipment manufacturers warranty, Newco will follow.

These warranty periods run from the date of sale Newco warrants that the equipment manufactured by it will be commercially free of defects in material and workmanship existing at the time of manufacture and appearing within the applicable warranty period. This warranty does not apply to any equipment, component or part that was not manufactured by Newco or that, in Newco's judgment, has been affected by misuse, neglect, alteration, improper installation or operation, relocation or reinstallation, improper maintenance or repair, incorrect voltage applied to the unit at any time, damage or casualty. This warranty does not apply to any equipment failures related to poor water quality, excessive lime and chlorine and non periodic cleaning and descaling. Warranty is null and void if muriatic or any other form of hydrochloric acid is used for cleaning or deliming. In addition, this warranty does not apply to replacement of items subject to normal use including but not limited to user replaceable parts such as faucet seat cups, sight gauge tubes, washers, o-rings, tubing, seals and gaskets. This warranty is conditioned on the Buyer 1) giving Newco prompt notice of any claim to be made under this warranty by telephone at (800) 556-3926 or by writing to 3650 New Town Blvd, Saint Charles, MO 63301; 2) if requested by Newco, shipping the defective equipment prepaid to an authorized Newco service location; and 3) receiving prior authorization from Newco that the defective equipment is under warranty. THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF EITHER MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The agents, dealers or employees of Newco are not authorized to make modifications to this warranty or to make additional warranties that are binding on Newco. Accordingly, statements by such individuals, whether oral or written, do not constitute warranties and should not be relied upon. If Newco determines in its sole discretion that the equipment does not conform to the warranty, Newco, at its exclusive option while the equipment is under warranty, shall either 1) provide at no charge replacement parts and/or labor (during the applicable parts and labor warranty periods specified above) to repair the defective components, provided that this repair is done by a Newco Authorized Service Representative; or 2) shall replace the equipment or refund the purchase price for the equipment.

THE BUYER'S REMEDY AGAINST NEWCO FOR THE BREACH OF ANY OBLIGATION ARISING OUT OF THE SALE OF THIS EQUIPMENT, WHETHER DERIVED FROM WARRANTY OR OTHERWISE, SHALL BE LIMITED, AT NEWCO'S SOLE OPTION AS SPECIFIED HEREIN, TO REPAIR, REPLACEMENT OR REFUND.



Machine Dimensions & Specifications

Machine Features

- TOUCH SCREEN OPERATION
- CUSTOMIZED LOGO SCREEN
- DECAF BUTTON SWITCHES TO DECAF BIB
- PRE-PROGRAMMED DRINK RECIPES
- 6-8-10-12-16-20 OUNCE DRINK CHOICES
- CUP SELECTION MENU
- CUSTOM CALL FOR SERVICE NUMBER
- POWER SAVE & POWER DOWN OPTION
- WATER FILTER MONITORING OPTIONS
- PUSH & HOLD HOT WATER BUTTON
- PUSH & HOLD HOT DRINK DISPENSE OPTION
- SEMI-AUTOMATIC CLEANING CYCLE
- QR CAPABILITY
- ABILITY TO TURN ON/OFF DRINK OPTIONS
- DISPLAY DRINKS IN OUNCES, OR SMALL-MED-LARGE

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THE MACHINE IS CONFIGURED AND READY TO DISPENSE 10-OUNCE DRINKS BY DEFAULT. TO CHANGE RECIPES, SEE PROGRAMMING SECTION, MACHINE SET-UP.

Plumbing Connections

Plumber's Installation Instructions

CAUTION: Disconnect Power to machine before proceeding with plumbing installation.

- 1) Attach water line to water filter, rear of machine.
- 2) Flush water line before installing machine. Machine should be connected to COLD WATER LINE ONLY.
- 3) Water pressure should be at least 40 lbs. For less than a 25 ft run, use 1/4" copper tubing and connect to 1/2" or larger water line. For longer runs, use 3/8" copper tubing & connect to 1/2" or larger water line and provide an adapter fitting for connection to the brewer. A dedicated water line is necessary for this machine. Minimum flow rate is 1GPM.
- 4) If installed with saddle valve, the valve should have a minimum of 1/8" porthole for up to 25 ft run, and 5/16" porthole for over 25 ft runs.
 - 5) Manufacturer recommends connecting to copper tubing.

Electrical Hook-Up

WARNING

The Machine must be disconnected from the power source until specified in Installation Instructions.

Determine the available on-site electrical requirements

Refer to Data Plate on the Machine, and local/national electrical codes to determine circuit requirements.

CAUTION – Improper electrical installation will damage electronic components and void warranty.

Installation Instructions

WARNING: - Read and follow installation instructions before plugging or wiring in machine to electrical circuit. Warranty will be void if machine is connected to any voltage other than that specified on the nameplate serial tag.

Machine must be on a flat and level surface. Plug or wire in machine to appropriate voltage as noted on the brewer serial tag. Serial tag is located on inside of machine.

| Brew water temperature is factory set at 1800 F | | | | | | |
|---|--|-----------------------------------|--|--|--|--|
| Areas o | f high altitude will req | uire lowering this temperature to | | | | |
| prever | prevent boiling. This chart should be used as a guide when | | | | | |
| | readjusting the brew water temperature. | | | | | |
| Altitude | Altitude Boiling point of Recommended water | | | | | |
| (Feet) | water o F o C | temperature o F o C | | | | |
| | | | | | | |
| -1000 | 213.8 101.0 | 200 93.3 | | | | |
| -500 | 212.9 100.5 | 200 93.3 | | | | |
| 0 | 212.0 100.0 | 200 93.3 | | | | |
| 500 | 211.1 99.5 | 200 93.3 | | | | |
| 1000 | 210.2 99.0 | 200 93.3 | | | | |
| 1500 | 209.3 98.5 | 200 93.3 | | | | |
| 2000 | 208.4 98.0 | 200 93.3 | | | | |
| 2500 | 207.4 97.4 | 200 93.3 | | | | |
| 3000 | 206.5 96.9 | 199 92.8 | | | | |
| 3500 | 205.6 96.4 | 198 92.2 | | | | |
| 4000 | 204.7 95.9 | 197 91.7 | | | | |
| 4500 | 203.8 95.4 | 196 91.1 | | | | |
| 5000 | 202.9 94.9 | 195 90.6 | | | | |
| 5500 | 201.9 94.4 | 195 90.6 | | | | |
| 6000 | 201.0 93.9 | 194 90.0 | | | | |
| 6500 | 200.1 93.4 | 193 89.4 | | | | |
| 7000 | 199.2 92.9 | 192 88.9 | | | | |
| 7500 | 198.3 92.4 | 191 88.3 | | | | |
| 8000 | 197.4 91.9 | 190 87.8 | | | | |
| 8500 | 196.5 91.4 | 189 87.2 | | | | |
| 9000 | 195.5 90.8 | 188 86.7 | | | | |
| 9500 | 194.6 90.3 | 187 86.1 | | | | |
| 10000 | 193.7 89.8 | 186 85.6 | | | | |

Product Installation Procedure

- Open product box and remove the BIB outlet, **Fig. 1**. Remove cardboard circle and seat coffee outlet in box cutout as shown in **Fig. 2**.
- Remove the plastic insert from the BIB fitment as and attach product fitting shown in **Fig 3**. Using finger and thumb only to prevent over-tightening, thread the BIB connector on to the BIB fitment until it is fully seated .



- Place the product in the storage compartment as shown in **Fig.4**.
- Repeat installation for 2nd product and position boxes and hoses as shown in Fig. 5. Note: Regular Coffee BIB is installed on the LH side of the product compartment and Decaf Coffee BIB is installed on the RH side of the product compartment





Machine Startup Instructions

Ensure that there is a proper water supply connected to the machine and water is turned on. Ensure that the machine is plugged into a proper power outlet and there is power supplied to the machine. Turn machine power switch on, machine should start filling, will shut off when full. The Touch Screen Display will indicate when the machine is filling.

Heater will turn on when water in tank is at probe level and will display Heating: Please Wait. The heating process can take 10-15 minutes before the machine is ready to brew.

When machine temperature reaches brew temp, display will change

Sleep screen appears when machine has been idle. Touching the Sleep Screen will bring up the Instruction Screen then the Drink Selection Menu

to the Drink Selection Screen. The machine is now ready for

operation.









Brewing Drinks

To dispense a drink, place a cup under the dispense area, press a brew selection, choose a cup size and press "Brew" button. (see page 12)

Once a selection is made a Submenu for Drink Settings will appear-see page 12

Iced Coffee Drinks Small—Medium—Large Mild-Regular-Bold Sized for Cups 2/3 Filled with Ice (Push & Hold



Drink Submenu



Programming Instructions



TAP 3 TIMES ON CENTER OF "**D**" TO ENTER PROGRAMMING MODE IF A BREWING ICON IS ACCIDENTLY TOUCHED USE THE RETURN ARROW TO TRY AGAIN



Programming-Cont'd.

| | Drink Selection Menu | |
|---|---|---|
| | Drink Selection Menu | |
| | Small Cup Config Boz Mild Dink Enabled OFF | |
| | Medium Cup Config OFF Regular Drink Embled ON | |
| | Large Cup Config OFF Bold Drive Enabled OFF | |
| | Iced Coffee Enabled ON Default Cop Size SMALL | |
| | Espresso Enabled ON Curces Displayed OFF | |
| | | |
| | + - | |
| | Exit Drink Selection Menu | |
| | | |
| | | |
| | | |
| | Drink Selection Menu | |
| | Ability to turn Drink Selections and/or Cup Sizes On or Off | |
| | Cup Size Choices are 6-8-10-12-16-20 Ounces or OFF Drink Strengths are Mild-Regular-Bold | |
| | Iced & Espresso Drinks can be turned Off or | |
| | Default Cup size | |
| | Ounces Displayed | |
| | Cup size in Ounces or Small Medium Large | |
| | Exit Drink Selection Mode | |
| | Pump Cleaning and Priming | |
| | Jamman (1997 Ad. 2007) Bernard Market (1997 Ad. 2007) Bandhad and 1997 Ad. (2007) | Cleaning and Priming |
| | Maintenance Water Filter Remaining Gal Water Filter Reset | Connect cleaning solution to BIB connector (Coffee or Decaf). |
| | Clean Pumps | Clean Coffee Pump Clean Decaf Pump |
| Caffee Deca | Prime Pumps | Start Cycle Stop Cycle |
| | | |
| Clean | Exit Maintenance Mode | Prime Coffee Pump Prime Decial Pump |
| met Hear | | Exit Cleaning and Priming |
| | | |
| "Hidden" Quick Access | Access from Maintenance | Cleaning and Priming |
| For Cleaning and Priming | Selecting these Menu Choices | Menu |
| Press and Hold for 5 Seconds & let | will also Enable the Cleaning and | This Menu Enables the |
| go – Quick Access Buttons will | Priming Menu | Cleaned and then Re- |
| Selecting Either Button Enables | | Primed |
| Cleaning and Priming tTMenu | | Follow Instructions at top |
| | | of Menu. Refer to Page 27 |
| (Not Available in QK "Touchless" Mode) | 14 | |

Programming-Cont'd

SECONDARY PROGRAMMING MODE (SERVICE MENU) RECIPES AND CALIBRATION



Programming-Cont'd



Recipe List

| 0 | Coffee 6oz Mild | 10 | Coffee 12oz Reg | 20 | Iced Coffee 6oz Bold | 30 | Iced Coffee 16oz Mild |
|---|------------------|----|----------------------|----|-----------------------|----|-----------------------|
| 1 | Coffee 6oz Reg | 11 | Coffee 12oz Bold | 21 | Iced Coffee 8oz Mild | 31 | Iced Coffee 16oz Reg |
| 2 | Coffee 6oz Bold | 12 | Coffee 16oz Mild | 22 | Iced Coffee 8oz Reg | 32 | Iced Coffee 16oz Bold |
| 3 | Coffee 8oz Mild | 13 | Coffee 16oz Reg | 23 | Iced Coffee 8oz Bold | 33 | Iced Coffee 20oz Mild |
| 4 | Coffee 8oz Reg | 14 | Coffee 16oz Bold | 24 | Iced Coffee 10oz Mild | 34 | Iced Coffee 20oz Reg |
| 5 | Coffee 8oz Bold | 15 | Coffee 20oz Mild | 25 | Iced Coffee 10oz Reg | 35 | Iced Coffee 20oz Bold |
| 6 | Coffee 10oz Mild | 16 | Coffee 20oz Reg | 26 | Iced Coffee 10oz Bold | 36 | Espresso Shot Single |
| 7 | Coffee 10oz Reg | 17 | Coffee 20oz Bold | 27 | Iced Coffee 12oz Mild | 37 | Espresso Shot Double |
| 8 | Coffee 10oz Bold | 18 | Iced Coffee 6oz Mild | 28 | Iced Coffee 12oz Reg | 38 | Espresso Shot Triple |
| 9 | Coffee 12oz Mild | 19 | Iced Coffee 6oz Reg | 29 | Iced Coffee 12oz Bold | | |

Custom Logo-Wi-Fi Setup



Install Custom Logo (Sleep Screen)

(ANDROID VERSION) .ocal Setup Programming IP Address: /172.31.99.121 Port Number: 2121 192.168.1.10 Maintenance Username: ftp Statistics Password: ftp Directory: /data/user/0/ LOGO com.newcocoffee.NewcoTouch/cache Setup Local Setup Waiting for connection ... Exit Programming CANCEL

THIS ADDRESS IS UNIQUE FOR EVERY MACHINE. NOTE THAT IT IS USED FOR THE HOST ADDRESS WHEN SETTING UP COMMUNICATION SITE

Install Logo Instructions-Custom Sleep Screen (Android Version)



Install Logo Instructions-Custom Sleep Screen



Install Logo Instructions-Custom Sleep Screen Cont'd



Programming QR Codes





QR Screen for **"Touchless Combined".** Use smartphone to get code for recipes. Follow instructions on menu.





QR Screen for **"Touchless On".** Follow the instructions in above menu. The instructions will take you to the next page's menus and further instructions.

Screen for **"Touchless Off".** Touch screen only. QR not available.







This screen lets you know that your selection is brewing and being delivered into your cup. You have the option to **CANCEL** the brewing process.



When this screen appears, your coffee has finished brewing. You may now remove your finished drink.

Cleaning & Sanitizing Instructions

1. Remove product from storage area and disconnect BIB connectors as shown in **figures 1 & 2**.



- 2. Place an empty container in the dispense area of the machine as shown in **figure 3**.
- 3. Connect the cleaning solution to the BIB connector for Pump and connect cleaning BIB (PN 900083) as shown in **figure 4**.





Cleaning Instructions

- 1. Remove the product BIBs from the machine and connect a BIB of cleaning solution to the PUMP 1 (COFFEE) BIB connector as shown in figs. 1-4 pages 26.
- 2. Enter Cleaning and Priming Menu (See Page 14)
- 3. Press the Clean Pumps button on the display panel to enter Cleaning Mode.
- 4. Display message will read "Connect Cleaning Solution to Bib Connector".
- 5. Place an empty 12 oz cup in the dispense area. Press "Clean Coffee Pump" button to Start Cleaning. Cycle will start and finish automatically.
- 6. Cleaning cycle runs 2.5 minutes total: pump 45 sec., dwell 90 sec., & water 15 sec
- 7. When cleaning cycle ends, disconnect the BIB of cleaning solution from the Pump BIB connector and replace the coffee BIB with new product. The machine will automatically advance to the Prime Pumps mode.
- 8. To Prime: Press and hold the "Prime Coffee Pump"" button until a steady stream of product flows from the dispense area into the vessel.
- 9. Change Cleaning solution to Pump 2 (DECAF) and repeat steps 3-8 to Clean and Prime Pump 2 (DECAF).
- 10. Exit to Home screen



when finished.

11. Discard the Contents of the 12 oz cup.

Weekly Sanitizing Instructions

- 1. Remove the bag connector from the product box and disassemble or prop open the internal valve to allow free flow of product through the connector. NOTE: Cutting the mating fittings from an empty bag makes an excellent "free flowing" connector for this purpose. <u>See note below</u>.
- 2. Place the bag connector into a one gallon (3.8 liter) container of warm soapy tap water 140°F (60°C).
- 3. Place an empty container under dispense tip and activate the corresponding button until the clean soapy water is dispensed from the dispense tip.
- 4. Repeat steps 3 and 4 with warm tap water 140°F (60°C) to rinse the soapy water from the pump tubing. Continue dispensing until the water is clear, and no soapy water is being dispensed.
- Prepare 1 gallon (9.46L) of sanitizing solution by dissolving 1 tablespoon of household bleach into 1 gallon (9.46L) of 120°F (48.9°C) water to ensure 200 ppm of available chlorine.
- 6. Place the coffee connector in the sanitizing solution. Again, repeat steps 3 and 4 with the sanitizing solution, ensuring that the bag connector remains covered in sanitizer. Once sanitizing solution is being dispensed, stop dispensing and allow the solution to sit for 5 minutes.
- 7. Repeat step 5 to flush out the sanitizing solution from the pump tubing.
- 8. Remove the mating connector from the bag connector.
- 9. Reattach the bag connector to product BIB.
- 10. Activate the Coffee Mild button until coffee appears, then dispense 2 8- ounce cups of coffee and discard
- NOTE: Adapters are necessary for flushing and cleaning the product lines. They keep the check valve open during flushing. Adapters are available for purchase from Newco Enterprises, Inc. (1-800-325-7867)

Newco also supplies BIB cleaning solutions that fit both Scholle and QCD connectors.

P/N 320282 QCD FLUSH ADAPTER P/N 120508 SCHOLLE FLUSH ADAPTER P/N 900083 EASY CLEAN CLEANER, SCHOLLE P/N 900084 EASY CLEAN CLEANER, QCD

Service Notes & Troubleshooting

Call Newco Enterprises, Inc. for Software updates. (1-800-325-7867)

These error screens will display a service phone number to call if entered in "Setup" Menu (Page 13)

| Call For Service Fill Time Out Broor |
|--|
| |









For QR Error Codes, see page 30.

| Display Reads | Possible Cause(s) | Remedies | Notes |
|---|----------------------------------|--------------------------------------|---|
| Fill Timeout Error | Water shut off to Machine | Check Water Supply Shutoff | Initial fill time longer than 6 minutes |
| | Supply Line Blocked or too small | Repair or Replace as needed | Fill time Longer than 1 Minute |
| | Water Filter Restricted | Replace-Service Required | Water Probe has a 60 second Hysteresis cycle |
| | Inlet Solenoid valve Faulty | Replace-Service Required | |
| | Control Board Failure | Replace-Service Required | |
| Thermistor Errors Thermistor not plugged in | | Make sure plug-in housing is latched | Open or Shorted Thermistor |
| | Faulty Thermistor | Replacement | |
| | Control Board Failure | Replace-Service Required | |
| Heater Errors | Faulty Thermistor | Replacement | 4 Minute Continuous Heater Run |
| | Faulty Heater Element | Replace-Service Required | |
| | Control Board Failure | Replace-Service Required | |
| | | | |

DRAINING THE HOT WATER TANK

THE DRAIN TUBE IS CONNECTED TO BLACK PLUG ON REAR LOWER PANEL OF MACHINE. TANK HOLDS APPROX 3/4 US GALLON. THE HOT WATER TANK CAN BE DRAINED FROM THE REAR OF THE MACHINE – UNPLUG MACHINE FROM POWER SOURCE. CAUTION-UNLESS THE TANK IS LEFT TO COOL THE WATER IS EXTREMELY HOT AND CAN CAUSE HARMFUL BURNS. REPLACE DRAIN PLUG, ENSURE HOSE CLAMP IS TIGHT AND REPOSITION DRAIN HOSE BEFORE RE-FILLING THE HOT WATER TANK.

Service Notes & Troubleshooting "QR" Mode

The following Error Codes may appear if the codes are not entered correctly or there is an issue with the scanner unable to read the code. If there are issues, please call Newco Tech Services (1-800-556-3926) for help.



Wiring Diagram 120 VAC



Wiring Diagram 240 VAC



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